



International Training  
Center Paris

# TRAINING SCHEDULE

**Phone: +33 6 59 26 89 09**

**E-mail: [Info@itcparis.com](mailto:Info@itcparis.com)**

**Address: 78, Avenue des Champs-Élysées, 75008 Paris**

# BUSINESS PROCESS IMPROVEMENT (BPI) TRAINING

## Overview:

The Business Process Improvement (BPI) training is designed to provide participants with a comprehensive understanding of business processes and how to improve them. Through interactive sessions and practical examples, participants will learn how to analyze and evaluate existing processes, identify improvement opportunities, and implement changes to achieve desired outcomes. The training also covers various methodologies and tools used for process improvement, such as Lean, Six Sigma, and Kaizen.

### Objectives:

- Understand the concept and importance of business process improvement
- Identify opportunities for process improvement and analyze existing processes
- Apply various process improvement methodologies and tools
- Implement changes to achieve desired outcomes
- Monitor and evaluate process improvement efforts for sustained results

Upon completion of this training, participants will have a solid understanding of the principles and methodologies of business process improvement. They will be equipped with the tools and techniques necessary to identify improvement opportunities, analyze processes, and implement changes for sustained results. Participants will also learn how to monitor and evaluate process improvement efforts and sustain improvements over time. With this training, participants will be able to contribute to the success of their organization by optimizing business processes and increasing efficiency.

## Targeted Groups:

- Business process analysts
- Process owners
- Continuous improvement champions

# Planning:

## Day 1: Introduction to Business Process Improvement

- Introduction to business process improvement
- Benefits of process improvement
- Overview of process improvement methodologies

## Day 2: Process Analysis and Mapping

- Process analysis techniques
- Process mapping tools and techniques
- Value stream mapping

## Day 3: Lean and Six Sigma Methodologies

- Lean principles and methodologies
- Six Sigma principles and methodologies
- DMAIC process

## Day 4: Kaizen and Continuous Improvement

- Introduction to Kaizen
- Continuous improvement tools and techniques
- Implementation of process changes

## Day 5: Monitoring and Evaluation of Process Improvement

- Process monitoring and control
- Evaluation of process improvement efforts
- Sustaining process improvements