





CERTIFIED HR ADMINISTRATOR (CHRA)

Overview:

The Certified HR Administrator (CHRA) training program is designed to provide participants with a comprehensive understanding of the essential skills and knowledge required to effectively administer human resources functions within an organization. The program covers a wide range of topics, including recruitment and selection, employee onboarding, performance management, compensation and benefits, employee relations, and legal compliance.

Objectives: The objectives of the Certified HR Administrator (CHRA) training program are:

- Develop a basic understanding of human resources principles and practices
- Understand the role of HR in the organization and how it supports business goals
- Learn how to effectively administer various HR functions, such as recruitment, performance management, compensation and benefits, and employee relations
- Understand legal and compliance requirements related to HR administration
- Develop the ability to effectively communicate with employees and HR professionals

Throughout the training program, participants will engage in a variety of learning activities, including case studies, group discussions, simulations, and self-assessment exercises. The program is designed to provide participants with a basic understanding of HR principles and practices, and equip them with the knowledge and skills needed to effectively administer HR functions within their own areas of responsibility.

Targeted Groups:

- HR administrators
- HR coordinators
- HR assistants
- Early-career HR professionals
- Professionals seeking foundational HR certification



Planning:

Day 1: Introduction to Human Resources Administration

- Understanding the role of HR in the organization
- Introduction to HR functions and activities
- Overview of HR laws and regulations

Day 2: Recruitment and Selection

- Understanding the recruitment and selection process
- Legal and ethical considerations in recruitment and selection
- Interviewing and selection techniques

Day 3: Employee Onboarding and Performance Management

- Understanding the importance of employee onboarding
- Setting performance goals and objectives
- Performance feedback and coaching

Day 4: Compensation and Benefits Administration

- Understanding the role of compensation and benefits in attracting and retaining employees
- Overview of compensation and benefits programs
- Legal and compliance considerations in compensation and benefits

Day 5: Employee Relations and Compliance

- Understanding the importance of effective employee relations
- Overview of employee relations programs and activities
- Developing effective communication strategies with employees and HR professionals