



International Training
Center Paris

TRAINING SCHEDULE

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CULTURAL INTELLIGENCE FOR LEADERS

Overview:

The Cultural Intelligence for Leaders training is designed to help leaders navigate and manage cultural differences within a diverse workforce. This training equips leaders with the tools and knowledge needed to effectively lead teams from different cultures, avoid misunderstandings, and foster an inclusive and collaborative work environment. Through interactive sessions, participants will learn to recognize and respect cultural differences, communicate effectively with people from diverse backgrounds, and build stronger relationships with colleagues and clients from around the world.

Training Objectives:

- Develop an understanding of cultural differences and their impact on communication, work styles, and business practices
- Build cultural intelligence and awareness of one's own cultural biases and assumptions
- Learn strategies for communicating effectively with people from different cultures and backgrounds
- Develop skills to lead and manage diverse teams in a culturally sensitive manner
- Build inclusive work environments that leverage the strengths of cultural diversity
- Learn to navigate complex cross-cultural situations and resolve conflicts that arise from cultural differences

The Cultural Intelligence for Leaders training equips participants with the knowledge, skills, and mindset needed to lead and manage diverse teams in a culturally sensitive manner. By fostering cultural intelligence, leaders can build inclusive work environments that leverage the strengths of diversity, improve communication and collaboration across cultures, and avoid misunderstandings and conflicts that can arise from cultural differences. With the strategies and tools learned in this training, leaders can become more effective and successful in a globalized and diverse world.

Targeted Groups:

- Multinational managers working across diverse cultures
- Global leaders aiming for cultural sensitivity
- HR professionals promoting diversity and inclusion
- Professionals seeking cross-cultural collaboration skills
- Individuals aiming to lead diverse teams effectively

Planning:

Day 1: Introduction to Cultural Intelligence

- Understanding culture and cultural differences
- Recognizing cultural biases and assumptions
- Building cultural intelligence

Day 2: Effective Cross-Cultural Communication

- Verbal and nonverbal communication styles
- Building rapport with people from different cultures
- Strategies for communicating across cultures

Day 3: Leading and Managing Diverse Teams

- Building cultural awareness and sensitivity
- Fostering inclusion and collaboration
- Managing cultural conflicts

Day 4: Cross-Cultural Negotiation and Collaboration

- Navigating cross-cultural negotiations
- Building relationships with clients and stakeholders from diverse cultures
- Collaborating effectively with team members from different cultures

Day 5: Cultural Intelligence in Action

- Applying cultural intelligence to real-life scenarios
- Developing a personal action plan for building cultural competence
- Reflection and feedback