



International Training  
Center Paris

# TRAINING SCHEDULE

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# LEADERSHIP IN CRISIS MANAGEMENT AND EMERGENCY SITUATIONS

## Overview:

**Training Description:** The Leadership in Crisis Management and Emergency Situations training is designed to equip leaders with the necessary knowledge and skills to manage and lead effectively during times of crisis and emergency situations. The training covers the key elements of crisis management, including risk assessment, crisis communication, decision making under pressure, and post-crisis evaluation. Participants will learn how to lead with confidence and clarity, and how to build resilient teams that can navigate even the most challenging situations.

### **Objectives:**

- Understand the key elements of crisis management and emergency response
- Develop the skills needed to make critical decisions under pressure
- Learn effective communication strategies to manage stakeholders and keep them informed during a crisis
- Develop strategies for team building and resilience in high-pressure situations
- Understand the importance of post-crisis evaluation and learn techniques for continuous improvement

**Last Paragraph:** Upon completion of this training, participants will have a comprehensive understanding of crisis management and emergency response, and the skills necessary to lead and manage effectively in high-pressure situations. They will have developed effective communication strategies, decision-making techniques, and team building strategies, and will have a strong foundation in post-crisis evaluation and continuous improvement. This training is ideal for leaders and managers who want to be prepared for any crisis and to build teams that can navigate through the most challenging situations.

# Targeted Groups:

- Crisis management leaders
- Emergency response coordinators
- Directors of security and safety
- Managers responsible for disaster preparedness
- Leaders aiming to guide teams during critical situations

# Planning:

## Day 1: Introduction to Crisis Management

- Definition of crisis management and emergency response
- Types of crises and their impact on organizations
- Risk assessment and preparation

## Day 2: Communication Strategies in Crisis Management

- Effective communication strategies for crisis management
- Stakeholder management and engagement
- Media relations and public communication

## Day 3: Decision Making Under Pressure

- The decision-making process in crisis situations
- Techniques for making effective decisions under pressure
- Managing emotions and stress

## Day 4: Building Resilient Teams in Crisis Situations

- Strategies for building resilience in teams
- Leading through uncertainty and ambiguity
- Crisis leadership case studies

## **Day 5: Post-Crisis Evaluation and Continuous Improvement**

- Post-crisis evaluation and analysis
- Learning from experience and continuous improvement
- Building a culture of resilience and preparedness