



International Training
Center Paris

TRAINING SCHEDULE

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PROJECT QUALITY MANAGEMENT

Overview:

This training program on Project Quality Management is designed to equip participants with the knowledge and skills required to ensure that projects meet quality requirements and are delivered to the highest standards. Participants will learn the principles, methods, and tools for managing project quality throughout the project lifecycle.

Objectives:

- Understand the principles and concepts of project quality management
- Learn how to develop a project quality plan and identify quality requirements
- Identify and assess quality risks and develop mitigation strategies
- Understand different quality control and assurance techniques
- Learn how to monitor and measure project quality using key performance indicators (KPIs)
- Develop skills in continuous improvement and customer satisfaction management

Last Paragraph: By the end of this training program, participants will be equipped with the knowledge and skills required to effectively manage project quality, ensuring that projects meet quality requirements and are delivered to the highest standards. This program is ideal for project managers, quality managers, and other professionals involved in managing projects, and will provide participants with valuable insights and practical tools for improving project quality and delivering successful projects.

Targeted Groups:

- Quality assurance managers
- Regulatory compliance officers
- Quality control specialists

Planning:

Day 1: Introduction to Project Quality Management

- Understanding the importance of project quality management
- Quality management systems and standards
- The relationship between project quality management and other project management processes

Day 2: Developing a Project Quality Plan

- Identifying quality requirements and expectations
- Developing a quality management plan
- Documenting quality processes and procedures

Day 3: Quality Risk Management

- Identifying and assessing quality risks
- Developing risk mitigation strategies
- Incorporating quality risks into the overall project risk management plan

Day 4: Quality Control and Assurance

- Quality control techniques, such as inspections and testing
- Quality assurance techniques, such as audits and process reviews
- Implementing quality control and assurance processes

Day 5: Monitoring and Measuring Project Quality

- Defining and measuring project quality using KPIs
- Analyzing quality data and taking corrective actions
- Continuous improvement and customer satisfaction management